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Commander In Chief



*Honorable Michael Leavitt
Governor State of Utah*

The Mission of the Utah Department of Public Safety

The mission of the Utah Department of Public Safety is to provide a safe environment for the citizens of the state of Utah; to ensure those operating motor vehicles in our state possess the proper qualifications and obey the traffic laws and regulations; to monitor highway safety and investigate the causes of loss of life, injury and property damage due to motor vehicle accidents; to plan for mitigation and prevention of natural or man-made disasters; to prevent criminal activity and to identify and apprehend persons violating state criminal statutes; to assist, as requested, other criminal justice agencies throughout our state in the investigation, detection, identification and apprehension of those involved in criminal activity; to provide training to recruits entering the law enforcement field and assist the criminal justice and law enforcement community in assessing and meeting their continuing educational needs; to ensure compliance with the Utah Liquor Control Act and Utah's controlled substance statutes; to assist in the determination of fires of unknown origin and to ensure compliance with Utah's fire prevention regulations; to ensure the integrity of those participating in the federal Medicaid program; to maintain a vital communications network throughout Utah; to regulate individuals and organizations as determined by the Legislature; and to respond to the call of the Governor and provide assistance as requested. These activities are to be carried out while protecting the rights and privileges of citizens, while providing our employees with a safe, challenging and rewarding public service opportunity.

Commissioner Flowers Message



Robert L. Flowers, Commissioner

I am pleased to present the 2000 Utah Department of Public Safety Annual Report. This report will give the reader a good

idea of the varied tasks for which this department is responsible.

The Department of Public Safety has some of the most dedicated and talented people working in state government and in the law enforcement community and it gives me great pride to share with you the accomplishments of the Department of Public Safety in the year 2000.

The Department of Public Safety has been an important part of my life and my law enforcement career. When Governor Leavitt offered me the opportunity to serve as Commissioner of Public Safety I could not

have been more pleased and excited to get the chance to lead this department through some of

the most exciting times the state has ever seen. The 2002 Winter Olympics are a once in a lifetime opportunity for our community to be a part of history. I look forward to the challenges presented in the preparation for the games and the honor of participating in the successful completion of having hosted a great Olympics.

We welcome any comments or suggestions any member of public, the criminal justice community, or government agency may have that will assist us in accomplishing our mission.

Deputy Commissioner Earl Morris



Earl Morris, Deputy Commissioner

I am pleased to have this opportunity to share a few thoughts about the future of the Department of Public Safety and the vision that this administration

shares for accomplishing many great things in the next few years. I am extremely proud to continue my service with DPS in a new capacity of Deputy Commissioner and Colonel of the Utah Highway Patrol. The men and women in this organization are hard working, honorable people who are dedicated to the success of the organization. Each individual plays a very important roll in fulfilling our overall mission to provide the highest quality service to the citizens of the state, and to help ensure a high quality of life for all Utahns.

As I approach this new opportunity I will work closely with the administration to ensure that DPS continues its tradition of excel-

lence. We will build on prior successes of our organization and strive for new heights as well as continue to improve the quality of our people. DPS is a dynamic organization and will continue to serve with dignity and honor to protect the unique lifestyle we enjoy in our state. An unfortunate part of life that we are reminded of daily is that our role in society is attributable to those who choose not to obey our laws. DPS is committed to reducing crime and improving our services through technology and training.

Lieutenant Thomas S. Rettberg

April 26, 1941 - February 11, 2000



Tom Rettberg joined the Utah Highway Patrol in 1975. He served at the Echo Port of Entry for one year and in field operations at Weber County for two years before joining the Aero Bureau. Tom left the UHP and joined Wildlife Resources in 1979. He later served with Utah Department of Transportation Aeronautics Division until he returned to the Utah Highway Patrol Aero Bureau in 1985. On February 11, 2000, Lieutenant Rettberg was performing an auto rotation maneuver required by the FAA to simulate an emergency engine failure. During the maneuver a malfunction occurred and the helicopter crashed.

Department of Public Safety 2000 Awards Recipients

Unit Citations

Cedar City Diver License D.L.D.

Police Corp Unit, O.S.T.

Section 3 U.H.P.

St. George Diver License D.L.D.

UCJIS, M.I.S.

Certificate of Merit

Kelly L. Chinn
D. Lance Davenport
Neil W. Porter
Laurie Gustin
Richard Holbrook
William Dene Kay
Rosalie M. Kirk
Peggy T. McMillan
Ronnie Miller
Tara E. Zamora
Mark Panos
Jack D. Peterson
Jeffery W. Peterson
Richard M. Nauta
Kelly J. Roberts
Scott R. Singleton
Peggy Smith
Lani Snodgrass
Adrienne Sowards
David Vickers
Charlie Ray Wilson
Steven C. Winward

Distinguished Service Medal

Robert D. Anderson
Stewart D. Hunsaker
Bradley W. Clayton
Donald C. Cobb
Cherie L. Ertel
Robert M. Fowler
Richard E. Hughes
Debbie Matheson
Kevin W. Olson
Larry W. Orton
Kevin M. Patrick
Teri Pectol
Paul M. Webb
Cody N. Wilder

Thirty Years of Service

Lois J. Brady
Merv Gustin
Art Hudachko
Eric W. Nielson
Herbert L. Wilson

Citizen Commendation

Medal

Eric J. Manzanares
Lynn N. Archuleta Jr.
Shawn D. Gilbert
Chelsea Lee Theobald
Michael Jensen
Paul W. Mattson
Lance M. Wilson
Peggy Wilson

Citizen Service Award

Roger D. Hull
Linda W. Hull
A. Lynn Schofield

Executive Award of Merit

Rowdy Yeates

Trooper of the Year

Kelly J. Roberts

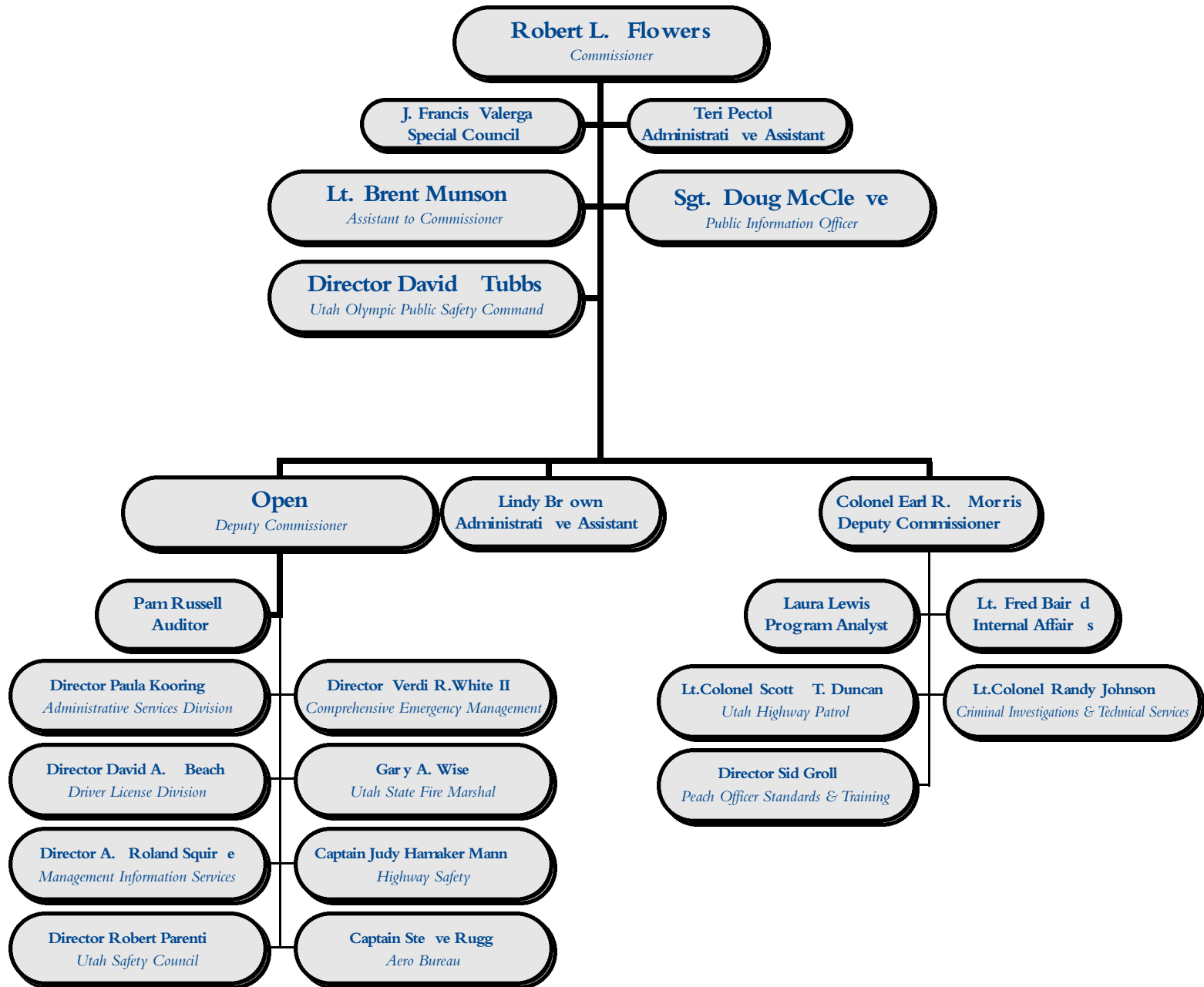
Medal of Valor

Steven K. Esplin
Gordon D. Mortensen
Thomas S. Rettberg

Purple Heart

Steven K. Esplin
Gordon D. Mortensen
Thomas S. Rettberg

Division Reports



Administration Services Division



Paula Kooring, Director

The mission of the Administrative Services Division is to provide the Department of Public Safety necessary administrative support in the areas of Human Resources, Budget and Accounting, Purchasing, Planning and Research, and Federal Grant Management. Administrative Services strives to balance the needs of the department with the interests of the members of the public with whom the depart-

ment conducts its business; and to ensure that all departmental administrative processes are in compliance with state laws, regulations and pertinent policies and procedures.

The Accounting and Fiscal Sections process documents for travel, accounts payable, accounts receivable, and federally funded programs. This section is also responsible for the management of the seizure and forfeiture restricted fund. In 2000, the section processed 18,300 accounts payable documents, 2,500 travel documents, and 2,400 documents to record revenue.

The section is responsible for the accounting and monitoring of approximately \$35,000,000 in federal and state grants.

The Human Resource Section is responsible for recruiting for all department job openings, payroll time and attendance, ADA, FLSA and sexual harassment training and compliance. In 2000 there were 103 internal or external job recruitments for the various divi-

sions of Public Safety, exclusive of two recruitments for Trooper. The first recruitment for Trooper netted 257 applications of which 15 people were eligible to be hired. The second recruitment saw 239 applications of which 9 people were eligible to be hired. The section also produced promotional examinations for the ranks of Lieutenant and Sergeant. The section also represented the department in 14 individual grievances and one class grievance.

The Purchasing Section handles all purchase orders, contracts, out of state travel transactions and serves as liaison with vendors and state purchasing. The section also works with the various divisions of the department to write the specifications for request for proposals that are sent to vendors. The section processed 260 purchases orders in 2000.

The Department of Public Safety Budget is shown below by sources of funds and by division. The budget is shows actual expenses for FY2000 and the authorized budget for FY2001:

	FY2000 Actual	FY2001 Authorized
General Fund	\$42,172,200.	\$43,812,100.
Transportation Fund	5,495,500.	5,495,500.
Federal Funds	16,684,900.	22,389,900.
Dedicated Credits	6,089,500.	4,356,000.
Restricted Revenue	22,798,100.	23,972,300.
Nonlapsing Authority	1,701,500.	3,344,100.
Closing Balance	-3,344,100.	-803,600.
Transfers	2,684,500.	2,132,000.
Pass Through	24,400.	465,200.
Lapsing Balance	<u>-2,151,000.</u>	<u>0.</u>
TOTAL	\$92,155,500.	\$105,163,500.
Administration	\$ 6,538,800.	\$12,559,600.
Comprehensive Emergency Mgmt.	8,267,500.	10,358,400.
Safety Council	141,900.	145,400.
Peace Officer Standards & Training	4,093,900.	5,921,700.
Criminal Investigations & Technical Services	15,347,600.	14,792,000.
Liquor Law Enforcement	975,500.	1,018,700.
Driver License	14,551,600.	16,945,700.
Highway Patrol	37,209,400.	38,217,600.
Management Information Services	1,823,200.	1,944,200.
Fire Marshal	<u>3,206,100.</u>	<u>3,260,200.</u>
TOTAL	\$92,155,500.	\$105,163,500.

Utah Highway Patrol



Lt. Colonel Scott T. Duncan

Field Operations

The troopers and first line supervisors assigned to the field operations division of the Highway Patrol are the most visible representatives of the Department of Public Safety. The chart listed below is a numerical sampling of the activity performed in the year of 2000. In addition to the listings on the chart, field troopers handled 13,839 motor vehicle accidents of which 258 were fatal accidents in which one or more people lost their lives. It is easy to quantify the number of lives lost each year, but extremely difficult, if not impossible to list the number of lives saved. The troopers of the Utah Highway Patrol are actively trying to increase the number of lives saved by targeting those violations that have the greatest

propensity for causing death or serious injury.

The troopers often find other violations of law as a result of investigative effort. Large quantities of controlled substances are removed from the supply chain. Individuals with warrants are identified and apprehended.

Not all activity is related to arrests, there is a strong education and information effort to try and change negative driving behavior. Self-initiated change is more effective than discipline administered by the criminal justice system. Along with the mission of providing for public safety, troopers also perform a large role in

public service. Troopers assisted the public with roadside assistance, removing hazards from the roadway, inspecting vehicle identification numbers, and inspecting vehicles for compliance to sign off fix-it citations*.

Mission Statement

The mission of the Utah Highway Patrol is to provide quality police traffic services and to protect the constitutional rights of all people in Utah.

Motor Carrier Safety and Hazardous Materials

A proactive enforcement and investigation program by the troopers assigned to work commercial vehicles resulted in a 70% decrease in commercial vehicle fatalities compared to the three previous years. This is a remarkable statistic showing the hard work in this area has a great effect. Joint operations with UDOT Motor Carrier Division resulted in three large trucking companies being issued cease and desist orders after significant safety equipment violations were identified. Troopers worked Weber and Spanish Fork Canyons in an attempt to reduce the amount of roll-over accidents occurring there. They are also working on I-80 west of the Wasatch Front to reduce fatigued related accidents.

Automobile/Negligent Homicide Arrest	27	Motor Vehicle Theft Arrest	107
Driving Under the Influence Arrest	4,969	Misdemeanor Drug Arrest	3,483
Not a Drop-Underage Drinking Arrest	211	Felony Drug Arrest	692
Seat Belt Violations (Arrest Warning)	18,243/2,137	Other Felony Arrest	317
Child Restraint Violations (Arrest Warning)	1,566/ 199	Felony Warrant Arrest	543
* Public Assists	74,347	Misdemeanor Warrant Arrest	6,024

Hazardous Materials Team members responded to 80 incidents. The incidents involved over 421,000 pounds of hazardous material. The entire town of Green River was almost evacuated due to a Hydrofluoric acid tank rollover. A gasoline tanker rolled and burned in Davis County spilling 2,400 gallons of gasoline and shutting I-15 down for hours. 10,000 gallons of diesel fuel was prevented from entering Scofield Reservoir after a train derailed.

Special Operations

The SERT (Special Emergency



Response Team) team moved their base of operations from the basement of the credit union in Farmington to a facility in West Valley City. This allowed them to have all of their equipment and specialized vehicles in one location including the Department of Public Safety mobile command center. Many of their operations are call outs on short notice, and this consolidation of resources facilitates a quicker response time.

The section is divided into two different operational groups. One group is responsible for intensive driving under the influence enforcement. Their statistics are included in the table of field activities. This group of officers was responsible for the arrest of over 900 persons who were driving under the influence of alcohol or drugs. The other half of the section is responsible for the motorcycle program and for the smaller specialized tactical operations. For large raids and major operations both groups come together to make the complete team. The section sent two teams to the SWAT Olympics and one team placed first and the other placed third.

Operationally, the section responded and assisted on 18 hazardous entry search warrants. There were three incidents of armed individuals who had barricaded themselves in a residence or other building. The section

law enforcement throughout the state.

Executive Protection/ Protective Operations

This area of the Highway Patrol is not as visible to the average citizen unless you spend some time at the Capitol or interact with the Governor. Nevertheless, they perform an important function with the department and a valuable service to the citizens of this state. Protective Operations officers receive the same basic training as the field troopers including certification as EMTs. One of the many medical assists performed at the Capitol is directly responsible for saving the life of one individual. Another officer, while serving at the Calvin Rampton Building over the Memorial Day Weekend, discovered a small fire that if left unchecked would have destroyed many state computers and quite probably the whole building. These officers, as they have moved between state buildings in the valley, have located many individuals driving under the influence and

also assisted the Executive Protection unit with dignitary protection on eight different occasions. The motor squad assisted police in Missoula, Montana with the Hells Angels rally that was held this past July as well as 21 other details assisting local

during the time period of one weekend recovered three stolen vehicles.

The officers assigned to provide protection for the Governor and his family are successful in that they perform their duties generally unnoticed. Diligent effort and preparation insure that possible problems are dealt with before they turn into incidents. A successful year is one in which things run so smoothly that there is nothing to report.

Training

The the training staff officers insure that the officers of this department receive the best training possible. They expend great effort and many hours of extra time. Routine training functions assist all the officers of the state in areas such as certifications on specialized equipment such as Intoxilizers and speed measuring instruments. Emergency medical training is provided to all new hires and veteran officers to bring them to a high level of proficiency. Specialized training is offered in many areas such as firearms, emergency vehicle operations, and accident investigation.



Officer survival was the theme of the annual in-service training sessions for all Department of Public Safety officers. The new facility was utilized to its utmost during this training period. Instructors are able to adapt the latest technology in their presentations. They are currently gearing up for providing the necessary training needed to be ready for the Olympics.

The Training Section also is responsible for coordinating the large public information and education effort of the department. This effort starts with the small kids in grade school and runs the range through the many civic and business groups. Field officers throughout the state localize this effort in their communities.

Facilities

2000 was a banner year for the Highway Patrol in terms of upgraded facilities for some of the sections. Section 3, Davis County, moved from the basement of a credit union in Farmington into a newly remodeled office that they share with the Drivers License Division. They now have convenient access to the interstate and mountain highway and comfortable working surroundings. This year saw the completion of construction at the Murray campus. The new building was completed

and occupied. The warehouse and the old training building were remodeled to accommodate the supply and technology functions of the department.

Section 4, Salt Lake County; Section 15, Safety Inspection; and Section 19, Training, occupy the new building located on the frontage road east of I-15 at 5681 south.

The Highway Patrol now has a facility that reflects the professional image of the department. A bright cheerful atmosphere greets the public when they come in to contact an officer, get a copy of a report, or to conduct business with Safety Inspection. Officers attending classes now meet in large comfortable classrooms with state of the art audio/visual and instructional equipment.

Technology

Section 6, Utah and Juab Counties, have joined the other Wasatch Front sections with computer technology in the officer's patrol vehicles. Eventually, as the support infrastructure catches up statewide, computers will be in all of the officer's vehicles. The limiting factor at the present

time is the accessibility to cell phone sites and coverage. Section 20, Technology, moved into the remodeled training building at the Murray



Campus. This facility allows them room and resources to provide the necessary software and hardware support for the department.

Section 18, Protective Operations, implemented a program utilizing the Nextel phone/radio system to provide communications with officers working in the Capitol and other state buildings. A base station was established in the dispatch center and field units to the officers. Prior to this system, it was difficult to contact the officers in some parts of the building. Response time was greatly reduced with the implementation of this technology.

State Fleet Operations is providing patrol vehicles to officers in the field that have the mobile video equipment installed. This technology has proven invaluable in assisting officers in the department to perform their missions as well as helping supervisors monitor job performance. It also has a side benefit of tempering negative interaction between officers and the public. UHP officers are expected to treat people in a professional manner and false accusations against the officer are quickly rebutted.



Division of Criminal Investigation and Technical Services (CITS)



Lt. Colonel Randy Johnson

The Division of Criminal Investigation and Technical Services (CITS) may be distinguished as the most diversified division within the Department of Public Safety. Whether it's a dispatcher receiving a 911 call (Communication Bureau), or a high profile crime being solved using DNA evidence (Forensic Services), the dismantling of a clandestine methamphetamine lab (Investigations), issuing a concealed weapons permit to a citizen (Criminal Identification), or administering grants and programs to local law enforcement,

(Highway Safety Office), the CITS Division has many varied and specialized responsibilities.

Local, county, state and federal law enforcement agencies, as well as citizens throughout the state of Utah, rely heavily on the services delivered by the CITS Division. This division employs 227 full-time employees, which includes a unique mixture of civilian and law enforcement personnel. The Bureau of Criminal Investigation, Forensics Services, Communications, Utah Highway Safety, and Criminal Identification are commanded by Bureau Directors appointed by the Commissioner of Public Safety.

All employees of the division will play a vital role in the upcoming Olympics 2002. Criminal background checks by Criminal Identification will be relied upon to screen unwanted individuals from employment or venues. Investigations will provide intelligence information to federal, state and local law enforcement officials on any potential threat to the Olympics. The Communications Bureau will be the backbone for providing radio communication across jurisdictional boundaries, thus tying

together the entire Olympics command. Forensic Services will stand ready to assist in the investigation of any potential crime scene, as well as the timely identification of illicit drugs, DNA or any other physical evidence. Serving in these varied capacities of the Olympics demonstrates the unique mission of the division. We are established to serve the citizens of the state of Utah, law enforcement, prosecutors, courts and corrections with critical public safety services.

In January, 2001, Governor Leavitt appointed Robert Flowers as Commissioner of Public Safety. He has made some personnel changes to enhance existing programs and to add new dimensions to our service to the State. I was appointed this month as a member of his management team and I am excited to be here. I am impressed with the enthusiasm that he is generating. I am also impressed with the caliber of the fine people employed, not only in my division, but across the entire department. The members of the CITS Division and I, are pleased to be able to serve the citizens of the State of Utah and invite your comments.

Bureau of Forensics



Captain Rich Townsend

During the year 2000, the Northern Utah Criminalistics Laboratory was relocated to a facility at the Defense Depot Ogden. The state's Division of Construction Facilities Management helped DPS secure a site after it was determined the Defense Depot would be shut down by the federal government. The land and building were deeded over to the state of Utah by the federal government and the entire cost of the project was less than \$125,000.00. It is estimated a new laboratory would have cost somewhere in the neighborhood of \$1 million, so procuring the land and building at no cost saved a sub-

stantial amount of money.

The Northern Utah Lab was previously located on the campus of Weber State University. This facility had been in existence for over 30 years and was the first local crime laboratory law enforcement had access to in the state of Utah. Prior to that time all physical evidence was sent to the FBI in Washington DC. The Department of Public Safety acknowledges the great contributions Weber State University has made over the years to law enforcement education and support services.

There are now four (4) fully

Mission Statement

The mission of the Bureau of Forensic Services is to provide quality and timely comprehensive analysis of evidence from crime scenes and crime-related incidents; to assist in criminal prosecution; and to serve as an investigative aid to the criminal justice system. The laboratory staff provides professional, expert testimony in the courts of law and preserves the integrity of evidence.

functional crime laboratories throughout the state of Utah. The Central Laboratory located in Salt Lake is the hub of the crime lab system. The other three (3) laboratories are classified as satellite labs and are located in Cedar City (Southern Utah Crime Lab), Price (Eastern Utah Crime Lab), and Ogden (Northern Utah Crime Lab). Together these four (4) laboratories make up the Bureau of Forensic Services within the Criminal Investigation and Technical Services Division of the Department of Public Safety.

With a criminalistics laboratory "system" now in place, the focus of attention is now being placed on the various scientific disciplines of the laboratory and establishing a quality trace analysis program. Basically the Crime Laboratory is divided up into four (4) major sections and subdisciplines within those sections. The four (4) sections are Impression Evidence, Chemistry, Serology/DNA, and Quality Assurance. Within those sections the following disciplines are located: Impression Evidence, Fingerprints, Photography, Questioned Documents, Shoe/ Tire Impressions.

Chemistry- Drug Identification, Glass Analysis, Paint Analysis, Fire Debris Analysis, Explosive Analysis and Firearms/Ballistics Analysis. DNA - Serology and DNA Analysis. Quality Assurance - Accreditation and Proficiency testing of all personnel and physical facilities.

The Bureau of Forensic Services has a Crime Scene Response Team available to law enforcement 24hours a day. This team is highly trained in crime scene photography, sketching, evidence collection and processing etc..

Also, BFS has a Clandestine Methamphetamine Lab Response Team prepared to respond to any meth lab needing specialized services in fingerprint analysis and chemical sampling. The clan lab must be cooking at the time of response or the quantity of chemical production substantiates a Meth Team response

During this coming year, the Bureau of Forensic Services will complete the Combined DNA Indexing System (CODIS) in the DNA section. All sexual assault and homicide offenders paroled

from prison will have a DNA profile in the database for comparison of physical evidence taken from crime scenes of repeat offenders. In addition, BFS will acquire a state-of-the-art latent fingerprint identification computer to compare fingerprints taken from physical evidence against the database of the Western Identification Network (9 states) and eventually will be connected to the National Fingerprint Database housed at FBI headquarters in Clarksburg, West Virginia.



Criminal Investigations Bureau (CIB)



Captain Lance Davenport

Mission

To provide responsive law enforcement assistance and specialized law enforcement services to all police agencies and people in Utah.

Program Areas Narcotics

The Narcotics Section provides enforcement in the areas of clandestine meth labs, meth precursor, drug pipelines, marijuana eradication, and other narcotics enforcement. The Section operates with staff of 18 DPS employees and support of 2 National Guard employees.

The narcotics effort is organized to strengthen the task forces, which combine the efforts of county, city, state, and federal law enforcement agencies within the state.

During year 2000, the Section responded to a total of 137 clandestine labs. Agents conducted 48 precursor education presentations statewide to 1,155 law enforcement agents and others. The marijuana program effort eradicated 5 indoor hydroponic grow operations and destroyed 150 plants. Agents assisted in 47 drug interdiction cases and made

271 controlled substance and pipeline case arrests.

Intelligence/Threat Assessment

The Intelligence Unit gathers criminal information, which is shared with federal, state, and local law enforcement agencies. Agents are assigned to the Metro Gang Unit, Joint Terrorism Task Force, and the Utah Olympic Intelligence Center. The Unit operates with a staff of 5.

In year 2000, the Unit made 59 gang-related arrests and handled 6 criminal violations on religious

activists. Requests for information included 20 on motorcycle gangs, 76 on outstanding felony warrants, 21 on animal rights activists, 29 on other extremists, and 18 INTERPOL information requests. The intelligence analyst function was renewed in October with 160 information requests in the final three months of 2000.

Utah Law Enforcement Information Network (ULEIN)

The ULEIN Program is a computerized database of law enforcement intelligence information, which is shared online with law enforcement agencies at all levels instate and elsewhere. The ULEIN Program also provides the case management system used by 9 law enforcement agencies in Utah. The Program operates with 5 FTE's and 2 National Guard assignments.

During 2000, the program has expanded data types and quantity, has become more user-friendly in a number of critical ways, has trained 226 new users, and was utilized 18,739 times by agencies throughout the state and in several other states.

Computer Forensics is an emerging field, which provides key support to cases such as child pornography, fraud, and virtually

all traditional crime areas. The CIB Lab operates with 1 FTE and an associate FTE from the Utah Attorney General's Office.

During 2000, computer forensics worked 154 cases for 35 state, local, and federal agencies. These included 47 child pornography cases. Training in computer forensic searches was also provided to many agencies in the state.

Financial Crimes

The Financial Crimes Unit investigates financial fraud and is a member of the Utah Financial Crimes Task Force. Cases sometimes include money laundering schemes. The Unit is comprised of 5 employees.

In the past year, the Financial Crimes Unit has investigated 14

complex cases of fraud for a total dollar value in excess of \$10,000,000 and including over 200 victims. The Unit has also received approximately 60 internet fraud complaints regarding Utah citizen victims.

Liquor Law Enforcement

The Liquor Squad is charged with enforcement of the liquor laws of the State of Utah and is composed of 12 employees.

During year 2000 the Squad worked 840 cases, with 131 arrests and 71 violation referrals to the Department of Alcoholic Beverage Control; cooperating with 41 different law enforcement agencies. Underage alcohol buyer enforcement was expanded to 376 locations. Public relations visits were made to more than

200 alcohol retailers to encourage voluntary compliance with liquor laws. Unlawful importation of liquor was addressed with 8 border operations netting 42 arrests and 18 kegs seized along with numerous other liquor products.

Special Investigations

This Unit enforces a variety of crimes, including forgery, theft, threats to state officials, homicide, elderly abuse, and police corruption. Staff number is 4.

During year 2000, a total of 90 cases were investigated, including all of the above crime types and in cooperation with many of the law enforcement agencies in Utah. A total of 57 training classes were also provided to police officers and prosecutors regarding these crimes.



Narcotic and Liquor Agents continue to fight the war on alcohol and drugs



Bureau of Criminal Identification



Nannette Rolfé , Bureau Chief

The Mission of the Bureau of Criminal Identification is to compile, and provide quality and timely computerized criminal history information to assist criminal justice agencies and the public in the identification, detection and apprehension of the criminal element.

In 1927 the Utah Bureau of Criminal Identification was established and consisted of 2 employees. Today the Bureau has grown to 64 employees that make up the 7 sections:

ACCOMPLISHMENTS & UPDATES

- With the assistance of Federal Grants, BCI has been able to

update over 22,500 Utah Criminal History records which were missing disposition information.

- Training to improve the Criminal History file was conducted at 46 locations throughout the state.
- The Utah Criminal History file contains over 1 million individual arrest. This number increases by 5,000 to 7,000 per month.
- BCI accepted 2,590 applications for expungement's in 2000. Of those, 1,554 were approved and processed.
- BCI has a new Automated Fingerprint Identification System (AFIS) which is fully functional with access to the 7 Western Identification States (WIN) and California Department of Justice (CAL-DOJ) and Washington State Police (WSP) for both 10-print and latent inquiries.
- BCI continues to have one of the highest "hit" rates on both 10-prints and latent prints compared against the WIN AFIS fingerprint database.
- Under UCA 53-10-108(1)(g), certain employers may access background information on their perspective employees. In 2000 the Support Services section conducted 16,195 employment name checks. This was an increase of 32% over 1999.
- April 2000 was a turning point for the Field Service area in regards to the way the "Crime in

Utah" report was published. Information is now available on the internet rather than in hard copy format.

- There has been a large growth in criminal justice agencies wishing to have on-line access to the BCI files. In 2000, there were 302 agencies having direct access and 7,986 individual users accessing the information.
- The Utah Missing Person Clearinghouse assisted with the return of 4 parental abduction cases and 3 out-of-state runaway returns.
- The Brady section conducted approximately 65,000 background checks on those wishing to purchase firearms. Of those request, 2,053 were denied the right to complete the sale.
- An automated check system was developed which allows the FFL dealers to run background checks 24 hrs a day, 365 days a year.
- Approximately 7,700 new Carry Concealed Weapon Permits (CCW) were issued in 2000. There were also 4,625 permits renewed.
- The Firearms section is responsible for regulatory licensing of 322 Private Investigators and 55 Bail Enforcement Agents.

Communications Bureau



Carol Groustra, Bureau Chief

The Utah Department of Public Safety's Communications Bureau fills the management roll at five regional consolidated communications centers. This combining of communications resources has improved interagency coordination for those responding to local emergencies or disasters. It has also enhanced officer safety through an



Salt Lake Communications Center

improved ability to communicate directly.

In November 1999, the state's Salt Lake Communications Center moved into its new location at the UDOT Traffic Operations Center.

The future is bright as we begin to focus on traffic management, a pressing public issue as we enter the new millennium. The partnership forged by UDOT and DPS through cooperative agreement, and a full integration

of radio, computer, telephone, and automated traffic management system between the Salt Lake Communications Center and the UDOT Traffic Operations Center is a model gaining national attention and recognition for interagency cooperation. The shared intelligent transportation system technologies will save time, money and lives for everyone

EMERGENCY!

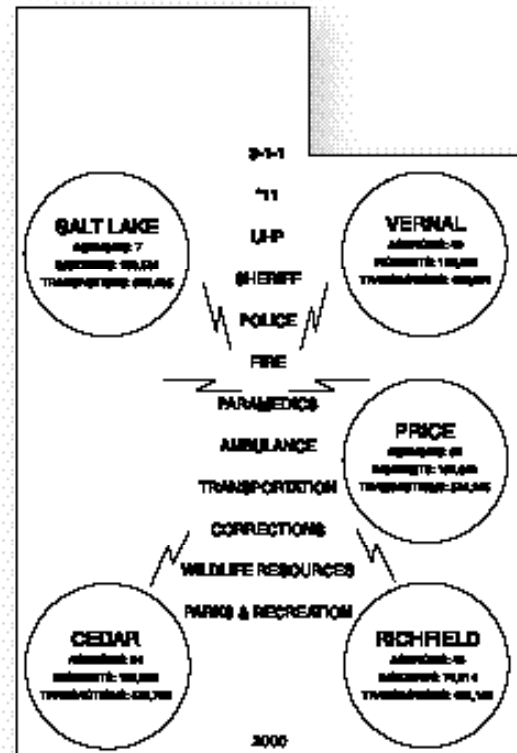
DIAL

911

Police • Fire • Medical

who utilizes Utah's freeway system.

Year 2000 saw the transfer of state management of the Weber Center to the new independent entity created with countywide consolidation, effective 7-1-2000. Year 2001 the state will begin management of a countywide consolidation in Box Elder County.



Utah Highway Safety Office



Judy Hanaker Mann

Overview

The UHSO was created as a result of the U.S. Highway Safety Act of 1966. Congress allocates funds through the U.S. Department of Transportation, to each state, for the purpose of reducing death and injuries on the highways. Since 1969, the injury and fatal crash rates have steadily declined in Utah. In fact, the 1999 crash rate shows a decrease of 5% from the 1998 crash rate, and is the lowest in 30 years. This reduction can be attributed to local and statewide traffic safety programs, laws mandating safety restraint use, improved DUI legislation and

increased enforcement activities. All of these efforts have helped increase awareness of traffic safety issues in our rural, urban and frontier communities.

Accomplishments

During fiscal year 2000, the UHSO funded 78 local traffic safety programs, distributed more than 500,000 pieces of educational materials, and developed and implemented innovative programs with the goal of reducing death and injury on Utah's roadways. Programs focused on "Safe Communities", occupant protection, impaired driving, pedestrian and bicycle safety, police traffic services and other issues.

Safe Communities

The UHSO funded 22 "Safe Community" programs throughout the state. Using police-

reported crash data and community input, the UHSO identified cities and counties with high traffic fatality and injury rates and worked to establish "Safe Community" projects. Local task forces worked to implement programs that help combat their traffic safety problems.

Occupant Protection

The occupant protection program funded more than 20 local programs dedicated to increasing the proper and consistent use of safety restraints. The program distributed more than 350,000 educational brochures, provided 3,450 child safety seats to needy families, trained 200 individuals in the technical aspects of child passenger safety, and conducted 125 car seat checkpoints where more than 3,600 safety seats were checked for proper use. The "Make It Second Nature" campaign was initiated and organized two, high-visibility, enforcement blitzes where 46 law enforcement agencies worked 4,078 overtime hours, issued 3,494 seat belt citations, issued 8,432 warnings, distributed 10,000 brochures, and issued 2,285 citations to violators of other traffic laws.

Pedestrian and Bicycle Safety

The bicycle and pedestrian safety program worked with local communities to distribute as many as

Mission Statement

The mission of the Utah Highway Safety Office (UHSO) is to preserve the quality of life in Utah by reducing traffic related death and injuries through enforcement efforts and public information and education campaigns.

7,000 bicycle helmets and implementation programs to help improve pedestrian and bicycle safety issues. The pedestrian safety program, "It's Up To You To Cross Alive", was developed and distributed to schools to help teach children how to cross the street defensively. "Green Ribbon Month", the "Parent Parking Patrol" and "Operation Safe Passage" are successful pedestrian safety programs that were expanded to 25 new schools and helped students and parents develop safer walking practices. In addition, the UHSO provided eight new bicycle rodeo kits to local communities which were used to help children develop bicycle skills.

Impaired Driving

The impaired driving program trained 30 new Drug Recognition Experts (DRE), expanded the "Cops-in Shops" program to 35 local communities, replaced all evidentiary breath testing equipment

devices, provided portable breath testers to all law enforcement agencies and purchased two new mobile Breath Alcohol Testing vehicles (BAT mobiles).

Police Traffic Services

Law enforcement agencies throughout the state were supported in their efforts to reduce traffic related deaths and injuries. More than 4,800 hours of overtime were provided to local agencies to conduct special traffic enforcement efforts. The UHSO also assisted a great number of agencies with needed equipment for traffic enforcement and investigation. Three Accident Investigation Mapping Systems (AIMS) were placed in local communities, 60 radar guns were purchased, and three speed monitors were provided to agencies.

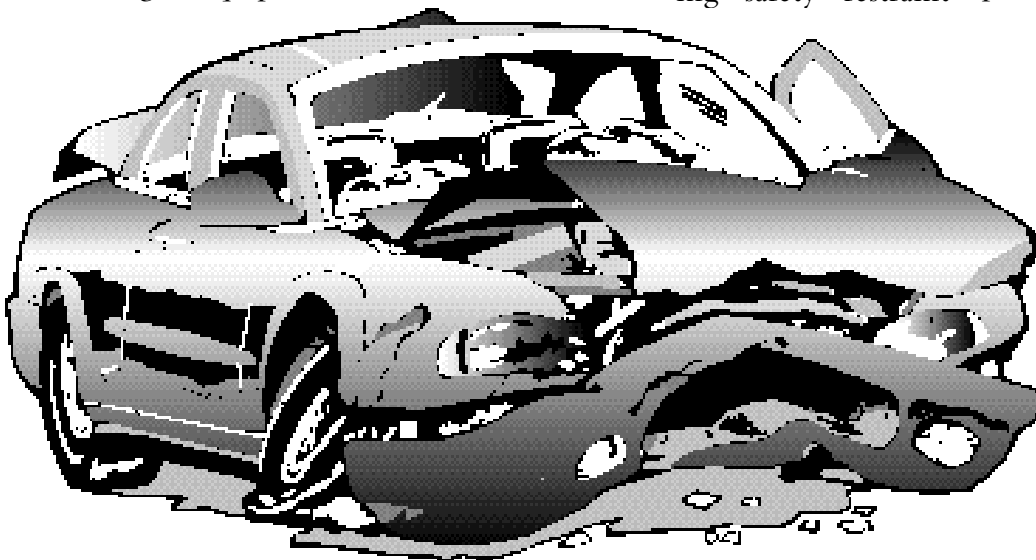
Youth Programs

Utah's youth were outreached through programs that increase awareness and education regarding safety restraint

bicycle safety, pedestrian safety and impaired driving. The UHSO hosted the annual Utah Student Safety Program conference where students from 26 junior and senior high schools participated in traffic safety lectures and activities. The Youth Court program was expanded and strengthened. The youth courts were expanded to 40 courts and five courts were provided with mini-grants. In addition, at least 325 advisors and student leaders attended the third annual youth court convention and a youth court instructional manual was developed to help communities establish successful programs.

Traffic Records

Efforts were made to help improve the availability and accuracy of traffic crash data. Local and statewide crash statistics were provided to communities and individuals through the 1998 Utah Crash Data Summary. In addition, lap top computers were purchased for the Utah Highway 1 to help expand the Mobile Collection System (MDCS). It has remote link capability helps compile reports easily and effectively.



Peace Officer Standards And Training



Sid Groll, Director

During the year 2000 Peace Officer Standards and Training accomplished the monumental task of developing a new curriculum for Basic Training. The last time that the curriculum underwent a major review was in 1987, and relatively little was changed beyond updating techniques and legal issues. Since the law is constantly changing and technology advances at a frantic pace, the curriculum becomes outdated easily. POST has hired Ken Wallentine as our full time curriculum development supervisor. With the commitment to a permanent POST

Curriculum Development Supervisor, the curriculum will be constantly monitored and revamped in order to keep it up to date.

Mission Statement

The primary mission of POST is to provide efficient and professional law enforcement by establishing minimum standards and training for peace officers throughout the state. The Director, with the advice of the Council on Peace Officer Standards and Training, is entrusted with the authority and responsibility to see that standards are developed and implemented. The POST

staff is constantly seeking to expand its service role and will continue to do so in harmony with available resources.

Goals and Objectives

1. Provide excellent training in basic, advanced, and technical subjects for the Utah law enforcement community.
2. To employ teaching methods best suited for the subject taught and the student's particular learning need.
3. To continually upgrade course content with the latest

research and recommend professional practices.

4. To conduct training, evaluation, certification, and decertification procedures in a manner that will allow only qualified and deserving individuals to be Utah Law enforcement officers.

Basic Training

The basic training staff continues to refine its operations in a never ending quest to better the training received by the new cadets. Utah law requires all potential peace officers to receive basic training before they can be certified and function with any authority in the state. We believe that it is imperative to make the cadet's experience a positive one and that they will carry our professionalism with them throughout their careers. POST Basic Training conducted six full sessions during the year 2000.

In-Service

The In-Service Training Bureau is committed to providing the best possible training and assistance, to the Law Enforcement profession in the State of Utah. Our desire is to enhance the officer's skills and abilities, which will help them carry out their responsibilities in a professional manner. During the year 2000, In-Service Training offered 116 courses throughout the state. 2853 officers were trained and 3024 instructional hours were accrued.

Investigations Bureau

The Investigative Bureau duty is to promote and strengthen faith and confidence in law enforcement for the citizens of Utah. This is accomplished by providing objective and consistent investigation of all complaints or allegations of misconduct against law enforcement personnel. It is the goal of the Investigations Bureau to ensure fair and impartial resolution of all complaints of alleged misconduct, while protecting Law Enforcement Officers from unfounded allegations. During the year 2000, the Investigations Bureau conducted 157 investigations. Of the 157 cases 5 resulted in decertification, 29 denials of certification, 16 letters of caution, 3 suspensions, 3 probations, and 30 dismissed cases.

Police Corps

October 2000, the Utah Police Corps celebrated its second anniversary as a law enforcement training academy in the state of Utah. The Police Corps mission is dedication to developing and training new recruits in the most professional and realistic way possible. The promotion of character, integrity, honesty, and the ideals of community oriented policing, is paramount to the organization to serve the citizens of Utah.



Management Information Services



Roland Squire, Director

Mission Statement

Management Information Services provides support for the information technology systems and the technology infrastructure for the Department of Public Safety. Support is also given to statewide criminal justice agencies in gaining access to Utah criminal justice information, to the National Law Enforcement Telecommunications System (NLETS) and to the FBI's National Crime Information Center (NCIC).

Management Information Services (MIS), working closely with the Bureau of Criminal Identification (BCI), is currently developing new ways to provide access to criminal justice information systems for local law enforcement agencies. The new system will include access via the WEB using a browser, and through the UCJIS (Utah Criminal Justice Information System) Transaction Integration System, a messaging system developed by MIS.

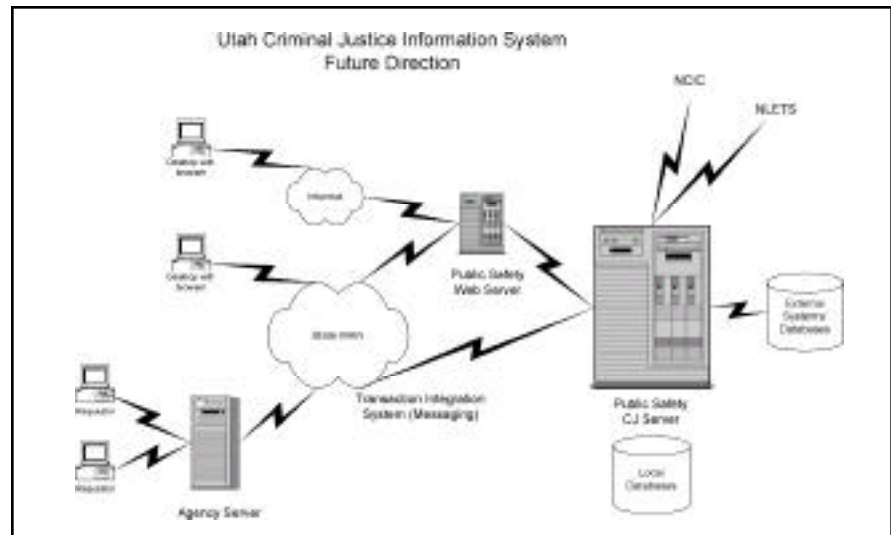
In addition to providing enhanced access to local databases, the new system will allow criminal justice agencies to take full advantage of the FBI's NCIC 2000 system. This includes the ability to store mug shots and other images on the NCIC (National Crime Information Center) database, and the ability to retrieve images when an inquiry/hit is performed. The ability to search the NCIC Wanted Person database by fingerprints will be supported. New NLETS (National Law Enforcement Telecommunications

System) enhancements will also be supported with the new system.

Other benefits of the new system include increased data security (by encrypting the information as it travels over the network, and by requiring digital certificates to gain access), no transaction costs for law enforcement agencies, and online help/edits as transactions are being entered.

The existing NCIC and NLETS message switch software currently resides on the state's IBM mainframe. The communication with NCIC and NLETS is accomplished via an old protocol (Bi-Sync) that does not allow for the new NCIC/NLETS enhancements. We will be replacing the existing message switch software with new software developed on Public Safety's server.

By providing access to local and national criminal justice systems via a WEB browser and the Transaction Integration System, and by supporting enhancements of national systems, the new system promises to be a major benefit to law enforcement agencies in accessing criminal justice information systems.



Utah Safety Council



Robert Parenti, Director

Community Activities

The Utah Safety Council remains dedicated to making our communities safer. Each year new programs and services are added to help accomplish this goal. During 2000, the Utah Safety Council's community service programs included:

The Buckle Up For Love Program

The Buckle Up For Love program was implemented in 1995. The program is designed to reduce the number of injuries and fatalities that occur due to children riding in a motor vehicle unrestrained.

Those who observe a child not

restrained in a child safety seat, or safety belt, are encouraged to call 800-887-KIDS with the license plate number and location of the automobile, approximate age of the child and the date and time of the observation.

During 2000, approximately 1,500 reported individuals received educational materials concerning the importance of using child safety seats and safety belts. Nearly 20,000 brochures and observation cards and 500 posters containing information about the Buckle Up For Love program were distributed to day care centers, doctors, private citizens and law enforcement agencies.

Coalition Involvement

The Utah Safety Council continues to be actively involved in a variety of local coalitions. Coalitions provide the opportunity

to work with many organizations on a variety of safety issues facing Utah citizens.

The Coalition for Utah Traffic Safety (CUTS) takes an active part in legislative and highway safety issues. CUTS also takes a leadership role in promoting educational and public awareness highway safety programs in Utah.

The Utah SAFE KIDS Coalition is a Chapter of the National SAFE KIDS Campaign, a national organization dedicated to the prevention of unintentional childhood injury.

Health and Safety Fairs

The Utah Safety Council participated in over 20 health and safety fairs during 2000 in a variety of settings including hospitals, elementary schools and member companies. Information and brochures were handed out to those attending on topics ranging from car seat safety and pedestrian safety to CO poisoning and radon testing and awareness.

The Defensive Driving Course

A record number 14,434 individuals completed Defensive Driving in 2000. Publicly taught at eleven different locations, Defensive Driving is offered statewide. The Four-Hour Defensive Driving Course covers an array of skills from hazardous road conditions to following distances.

Mission Statement

The mission of the Utah Safety Council is to reduce injuries, illness and related incidents by providing resources, services and education, to influence safety, health and environmental policies and practices.

Upon completion of the course, attendees are eligible to receive a 50-point reduction from their Utah driving record. Those attending that are 55 years of age or older, may receive discounts on their automobile insurance premiums.

Many local businesses have also taken advantage of the Defensive Driving Program by either arranging an on-site course, taught by one of the Utah Safety Council's Certified Instructors or by training their own instructor to offer the course to their employees in-house. Instructor Development Courses are taught twice each year for those interested in becoming certified to teach these nationally recognized courses. On-site and in-house courses include the Four-Hour and Eight-Hour courses along with DDC for the Professional Truck Driver.

Media Relations

The Utah Safety Council is dedicated to informing the public of important safety issues. Press releases are sent monthly to television stations, radio stations

jects such as safety belts, holiday safety, winter driving safety and carbon monoxide awareness. During 2000, over 270 articles were printed in newspapers and numerous interviews were aired on radio and television stations.

Video Library

The Utah Safety Council's Video Library is one of the largest, most comprehensive safety video libraries in the United States with over 900 up-to-date videos. Video presentations contained in the library cover a broad spectrum of subjects in traffic safety, home safety, occupational safety and other general safety topics. During 2000, safety videos were viewed nearly 8,000 times by more than 116,000 viewers. Special thanks to the Utah Labor Commission and Utah Highway Safety Office for providing grants to help make the video library such a success.

Utah Criminal and Traffic Code Books

For the second consecutive year, the Utah Safety Council has made available the current edition of the Utah Criminal and Traffic Code Book. The code book is compiled and printed each year following the legislative session. It is advertised and sold to law enforcement agencies, attorneys, judges, libraries, students and

interested citizens. The Utah Safety Council sold 7,100 books during calendar year 2000.

The Network of Employers for Traffic Safety

The Utah Safety Council works with the Network of Employers for Traffic Safety (NETS) in reducing traffic crashes, the primary cause of lost work time and employee fatalities. NETS helps Utah businesses reduce the costs associated with motor vehicle crashes through the implementation of effective traffic safety programs.

By helping employers implement well-developed policies, dynamic workplace programs, and compelling community activities relating to traffic safety, Utah NETS enhances the quality of life in local business organizations.

Supported by 150 local employers, the Utah Network of Employers for Traffic Safety is continually striving to reduce the number of traffic crashes involving Utah workers and their families by helping employers design and implement traffic safety programs.



Fire Marshall



Gary Wise, Fire Marshall

Gary Wise was sworn in as the sixth State Fire Marshal in December of 1996. Gary has served 33 years in the fire service, which includes 10 years with the Anaheim, Ca. Fire Dept. and 19 years with the Orem City Fire Department, serving the last 6 years as chief. Gary has a strong commitment to the fire service and a deep passion for service to the citizens of the State. He has been instrumental in the implementation of several fire safety programs, especially with the Life Safety Trailers and in receiving a grant to implement the "Risk Watch" program in schools throughout the State.

Fire/Arson

Under State Law, the local Fire Chief shall determine the cause and origin of every fire. Often, the highly technical level of expertise needed to investigate fires is not found at a local level. The fire investigation section from the Fire Marshal's Office is available to assist local fire departments and law enforcement agencies throughout the state in determining the cause and origins of fires. In addition to conducting over 200 fire investigations each year, they also conduct training and testify as expert witnesses in court.

Fire Prevention

In the effort to reduce the incidents of loss of life and property damage from fires, the five-member Fire Prevention bureau is responsible for performing plan reviews for new construction and

fire code enforcement in over 9,000 public and private buildings. Each project also requires 2 to 4 inspections during construction. The prevention specialists will assist local jurisdictions with technical advice or inspections when requested. The bureau also supervises and directs: 1) Campus Fire Marshals who are deputized employees of colleges and universities; 2) Life Safety Surveyors from the State Department of Health who evaluate fire safety within hospitals and nursing homes; 3) School District Fire Marshal Program to help with fire safety in local schools.

Licensing/Certification

To ensure the public of quality and safety in the service and product industry, the Licensing and Certification section was established.

Three industries (liquified petroleum gas, fire extinguisher, and fire suppression hood system vendors) are licensed and their employees are certified through the State Fire Marshal's Office by two deputy fire marshals. They travel throughout the state to annually inspect facilities, and establish quality control procedures. In addition, firework displayers, wholesalers, Importers, and special effects technicians are licensed as well.

Mission Statement

The mission of the State Fire Marshal's Office is to identify, develop and promote ways and means of protecting life and property from fire-related perils through direct action and coordination of the Utah Fire Service.

Public Education

The State Fire Marshal is very committed to providing the fire service with tools to educate the citizens to reduce injury or death from preventable accidents. This is provided through several programs. The life safety trailers are taken directly to the communities and the local fire department can provide hands on experience to the participants. In 2000 the trailers were used a combined 115 times throughout the State. "Risk Watch" is a injury prevention program taught in the schools. The Fire Marshal's Office received an NFPA Champion Grant which was awarded to begin programs in 5 new school districts during each of the next three years beginning in 2000.

A fire education specialist works out of the State Fire Marshal's Office providing current fire prevention information specific to each particular type of fire season to the various types of media. He also coordinates the use of the life safety trailers, fire prevention week information, promotes the expansion of "Risk Watch" and assists local fire departments with public education needs.

Utah Fire Incident Reporting System

The Utah Fire Incident Reporting System (UFIRS) is a uniform method of collecting fire data and is based on the U.S. Fire Administration's (USFA) National Fire Incident Reporting System (NFIRS) 5.0. The Fire Reporting System is a cooperative effort of

local fire agencies, state agencies, the Federal Emergency Management Agency, and the U.S. Fire Administration. It is coordinated by the Utah State Fire Marshal's Office. Through UFIRS, Utah is able to provide a picture of fire activity within the state. Fire problems are identified as are statewide fire losses, dollar loss, loss of lives, fire service and civilian injuries, and hazardous materials incidents. UFIRS has proven to be an essential tool to identify and define the state's fire problems and to pinpoint those fire trends or events that pose a threat to the public safety and property loss of its citizens. This information provides focus for prevention efforts.

Overall in Utah, based on information provided by the 170 participating fire departments, over 43,000 incidents are reported each year. These reports show Utah averages more than 7,100 fires and \$50,000,000 in property losses annually. Individual Agency statistics are made available each year after participating agency's have submitted their year-end data. These totals are included as part of the State Fire Marshal's Office annual report.

In cooperation with the Fire Prevention Board and the Fire Academy, technology grants have been awarded to local fire departments to obtain computers to facilitate reporting and maintain department records. The Fire Marshal's Office developed the specifications for Utah's program and is coordinating its implementation.

Utah Museum of Fire Service History and Firefighter Memorial

The year 2000 included the dedication of a new museum devoted to the firefighters of Utah. The State Fire Marshal's Office staff provides support to the museum.

Part of the museum includes a firefighter memorial. Sadly, the Utah fire service experienced three line of duty firefighter deaths during 2000. One was a structure firefighter who lost his life in March while searching for possible victims at a house fire in Layton and two wildland fighters were struck and killed by lightning during August while fighting a fire on the Stansbury Mountains in Tooele County. The last line of duty firefighter death prior to 2000 was in 1996.

Utah Fire and Rescue Academy

The Fire Academy, located at Utah Valley State College, provides firefighter training with the most current techniques in fire suppression and rescue. The academy is provided under a contract administered by the State Fire Marshal's Office. The academy offers a paramedic program to go along with the bachelor's degree, associate's degree and certification programs in fire science.

Liquefied Petroleum Gas Board

The LPG Board adopts minimum rules to provide regulation to those who distribute, transfer, dispense or install LP Gas and/or its appliances in the State of Utah.

The rules established by the Board, including licensing, certification, inspections and enforcement are administered through the State Fire Marshal's Office.

Fire Prevention Board

State law includes a "Fire Prevention and Fireworks Act" which includes the creation of the Utah Fire Prevention Board.

The Board is responsible for making rules that provide for minimum standards for the prevention of fire and for the protection of life and property against fire and panic in any publicly owned building, public or private schools, higher educational facilities, hospitals and other health care facilities, institutional type facilities and places of assembly. The board also establishes requirements for fireworks and the adoption of specific editions of fire standards and codes to be used in the State of Utah.

The Board is appointed by the Governor and includes members from the following groups: a city or county official, licensed architect, licensed engineer, member of the State Firemen's Association, the State Forester,

member State Industrial Commission, State Fire Chief's Association, member State Fire Marshal's Association, a building inspector and a citizen appointed at large. The Fire Marshal's Office provides staff support to the Board.

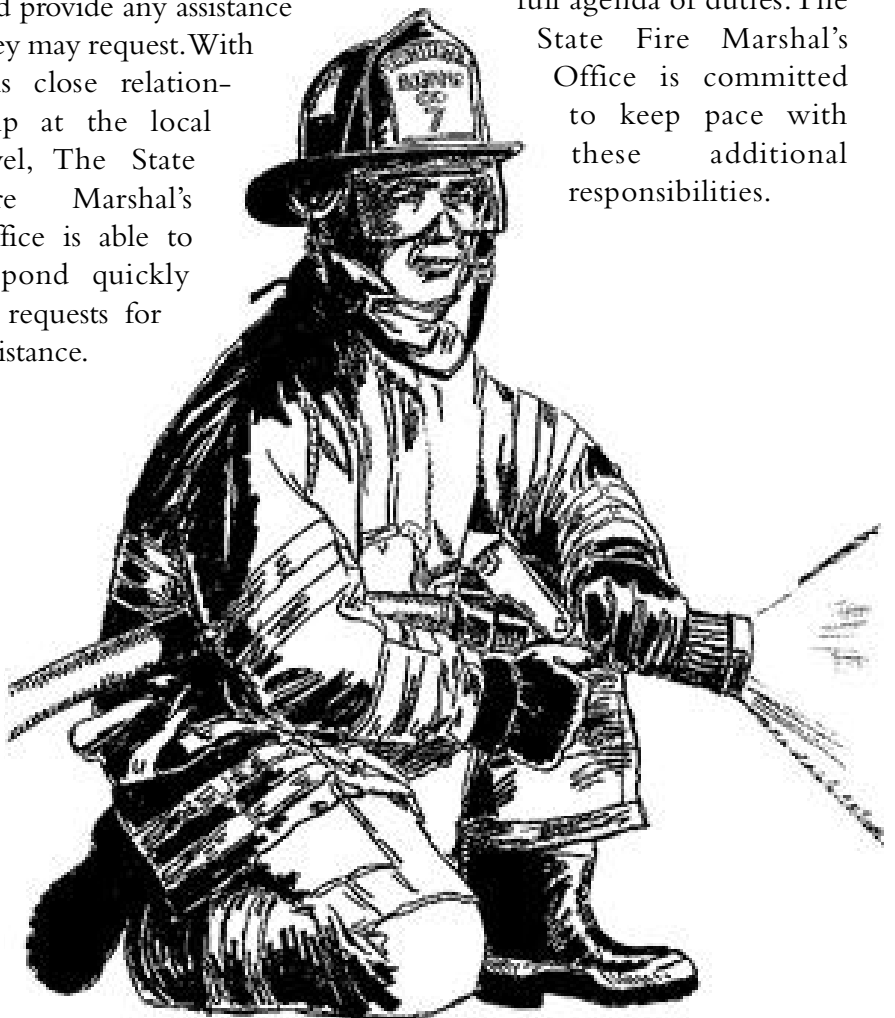
Local Fire Department Assistance

To provide a valuable resource to local fire departments, the State Fire Marshal participates with 22 Fire Chief Organizations in the State. Through this association he is able to assess the needs of the fire service, disseminate current information, be a resource and provide any assistance they may request. With this close relationship at the local level, The State Fire Marshal's Office is able to respond quickly to requests for assistance.

Growth Impact

As the State experiences increased growth, it will require more schools, state buildings, hospitals, places of assemblies, and other buildings that fall under the jurisdiction of the State Fire Marshal's Office. The 2002 Olympics currently require preparation and planning including fire prevention issues associated with buildings and venues.

Both of these impacts and natural growth are adding increased workloads to the members of the State Fire Marshal's Office who already are carrying a full agenda of duties. The State Fire Marshal's Office is committed to keep pace with these additional responsibilities.



Driver License Division



David A. Beach, Director

Program Description

The Driver License Division is responsible for determining that knowledge, driving skill levels and the medical condition of license applicants is adequate to expect Utah motorists to drive safely, prior to issuing a license. Additionally, the division conducts administrative hearings, applying sanctions and corrective actions to errant drivers as necessary.

The division operates offices throughout the state and processes approximately 368,000 license/identification applications and 22,000 hearings per year.

The division has implemented two express licensing offices along the Wasatch Front to help decrease the waiting time in Salt Lake and Utah counties.

Other services provided at Driver License:

- Driver Records (MVR).
- Other documents for use by law enforcement and courts.
- Voter registration.
- Collection of Prevent Blindness charity donation.
- Organ donation designation on license.
- Driver Handbook and Medical Guidelines available on the Internet.

New at Driver License:

- Address changes can now be done on the Internet.
- Ability to request hearings on the Internet.
- The installation of a new H.P. based data processing system to improve record keeping and facilitate the upcoming digitized licensing system.
- Several types of license applications have been combined into one application to eliminate forms.
- Credit cards are now being accepted at Driver License offices for payment of services.
- Security systems have been installed in all major offices.

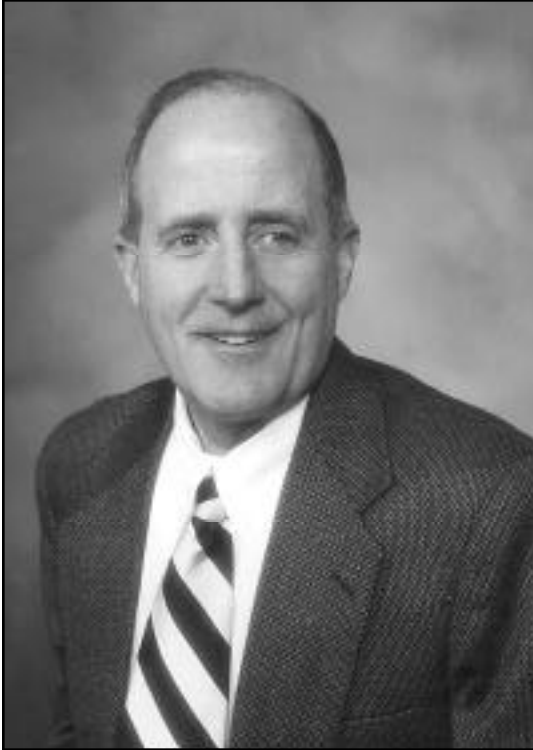
Looking to the future:

- Digitized Licensing.
- Computer generated letters stored directly to disk, eliminating filming/scanning of copies.
- Driver license renewal on the Internet through E-Utah.
- Automated accident reports.
- New optical disk system.

Mission Statement

The safety and security of every citizen on Utah's highways is of paramount importance. The mission of the Driver License Division is to raise the standard of excellence of Utah drivers by providing service in the form of education, information, screening, testing and licensing.

Utah Division of Comprehensive Emergency Management



Verdi R. White II, Director

With Y2K and its threats of computer-related glitches over, the Utah Division of Comprehensive Emergency Management brought its service to new heights this year. The division undertook new projects and broke new ground in emergency management.

One of the biggest milestones of the year occurred May 10 with the opening of the Utah Center for Domestic Preparedness. The center serves as the central coordinating office for domestic preparedness and for implementing weapons of mass destruction programs in the state. Its headquarters at Camp Williams includes training facilities, office space and the state's new

alternate emergency operation's center.

Utah also made history by became one of the first states to enter into an emergency management agreement with a Native American Tribe. Under the State and Local Agreement with the Paiute Indian Tribe, CEM provides a \$4000 grant to the tribe and can access tribal lands to respond to declared states of emergency. In exchange, the tribe agrees to employ an emergency program manager and develop an emergency operations plan. CEM is also working with the Navajo Nation to create a similar agreement.

With the 2002 Winter Olympics fast approaching, the division is busy working with the Utah Olympic Public Safety Command to keep emergency management integrated into public safety planning for the games. Last fall, planners from CEM began a comprehensive review of public safety plans for the Games to ensure interoperability. The division also partnered with the U.S. Department of Energy and UOPSC to conduct an exercise on infrastructure protection that brought participants together from the public and private sectors.

CEM redoubled its planning efforts in 2000 with the develop-

ment and implementation of a far-reaching agency strategic plan. It also launched the State Planning Initiative for all state agencies to update their emergency plans. In addition, Commissioner Flowers assigned CEM to develop a departmental Strategic Plan by early 2001.

CEM's safe schools program continues to move forward. The division taught five weeklong courses to train "School Emergency Specialists." Participants include educators and first responders including emergency managers. The idea is to bring together everyone who could be involved in a school incident or emergency and have teach them how to create a multi-hazard emergency plan for their schools. More than 200 people across the state are now certified.

Utah's Chemical Stockpile Emergency Preparedness program remains the standard for the national program. CEM, partnering with Deseret Chemical Depot and emergency managers in Tooele, Utah and Salt Lake counties, has led the development and testing of annual response exercise improvements and readiness evaluation. Utah was the first state to use the new exercise evaluation during the annual CSEPP exercise in September.

CEM also conducted business as usual in 2000.

A sample of activities include:

Coordinated emergency response to more than 250 different incidents including hazardous material incidents, wildland fires, search and rescue missions, weather-related incidents and more.

Provided Emergency Management Program grants totaling more

totaling more than \$485,000 to 10 cities and 27 counties in addition to the Paiute Tribe.

Trained more than 7,300 persons including first responders in areas such as dealing with hazardous materials, weapons of mass destruction issues and public information.

Helped more than 26,000 people better prepare themselves, their families and their neighborhoods for disasters through

special presentations.

Conducted 270 liaison visits with communities though out the state to provide services such as exercise and planning support.

Supported Local Emergency Planing Committees in their efforts to meet SARA Title III requirements.

Provide administrative support to state's Search and Rescue Advisory Board.

Internal Affairs



Lt. Fred Baird, Director

Fred Baird brings over 20 years of law enforcement experience to the Internal Affairs Unit for the Utah Department of Public Safety. Fred has worked for other agencies in Utah including the Salt Lake County Sheriff's Office where he gained very valuable experience working in the detective division. Fred initially came to DPS as the certification supervisor for POST and then transferred to CIB where he supervised the special investigations unit before being promoted to his current position.

Objective

The Internal Affairs Unit is committed to preserving the integrity of the Department of Public Safety by providing uniform and objective examinations of complaints against department employees by ensuring that every employee is fairly and impartially treated in all investigations and protected from unjust criticism or false allegations of misconduct.

Statistical Report for year 2000, for the DPS Internal Affairs Bureau

Total cases	255
Dispositions	
Exonerated	22
Unfounded	37
Not Sustained	14
Sustained	37
Other	15
No Negative Info	77 (backgrounds)
Negative Info	43 (backgrounds)

IA Services

IA protects the DPS from civil or criminal liability resulting from actions of the agencies employees and gathers evidence that may serve to vindicate an employee from malicious, frivolous or vindictive allegations. Evidence obtained during the course of an investigation may also serve to change policy, suggest additional training needs or support corrective action imposed upon an employee for their conduct.

Mission Statement

The mission of the Internal Affairs Unit is to preserve the integrity of the Department of Public Safety by providing uniform and objective examinations of complaints against department employees. The unit promotes compliance with all laws and regulations while ensuring fair and impartial treatment during investigations. the Internal Affairs Unit will guard employees from unfounded allegations.

Aero Bureau



Captain Steve Rugg

Mission Statement

The Aero Bureau will support law enforcement statewide to enable them to better meet the needs of our citizens.

The year 2000 was a time of dramatic change for the Aero Bureau. Sadly, we lost our comrade, LT Tom Rettberg in a fatal helicopter accident in February. We miss his friendship, his sense of humor and his dedication to DPS. At the end of 2000 we also said

goodbye to CPT Mike Royce. his service of 29 years to the citizens of this state and to DPS are greatly appreciated. As the chief pilot, he has set an example of selfless service that will be continued in the Aero Bureau. Through all this, the Aero Bureau has and will continue to provide the best aviation support possible and we look forward to 2001 and the lead up to the 2002 Olympics.

Since 1961 the Aero Bureau has assisted law enforcement to increase their effectiveness in the pursuit of public safety. Today the Aero Bureau has a fleet of fixed wing and helicopter aircraft that are able to multiply the efforts of officers on the ground. With such tools as night vision goggles, inferred sensors, stabilized binocu-

lars and Nightsun searchlights, the Aero Bureau can assist on a wide number of missions. With a staff of highly experienced pilots, each with thousands of hours of flight experience, the Aero Bureau is ready to respond, serve and assist in all facets of law enforcement.

Services include:

- Aerial support to law enforcement
- Search and rescue
- Criminal investigations
- Surveillance
- Emergency agency support
- Aerial photos
- Traffic enforcement
- Fugitive search
- Marijuana eradication
- Prisoner extradition
- Search dog transport
- Remote area access
- HAZMAT support
- Rapid transport of technicians to crime scenes



Utah Olympic Public Safety Command



Dave Tubbs, Director

The Utah Olympic Public Safety Command (UOPSC) was created in 1998 when the Utah State Legislature passed Senate Bill 159 - "Government Relationship to the Olympics". The bill created a unified organizational structure of law enforcement, fire service, public works, emergency management, and emergency medical services from all government levels and involved jurisdictions to provide seamless public safety functions during the 2002 games. UOPSC is responsible for developing plans and policies, in conjunction with federal, state, and local public safety agencies, to provide a safe and secure

Olympic experience for athletes and visitors while maintaining regular public safety services for the residents of Utah.

The Command is made up of 20 members with DPS Commissioner Robert L. Flowers as the Chairman and David M. Tubbs as the Director. Working for the command are professional planners from over 50 different affiliated agencies including 14 from DPS who's task is to create and implement a workable, efficient, and cost effective plan to ensure a safe and secure Winter Olympic experience for Utah.

What is the plan? The planning process began the moment Salt Lake City got the bid. UOPSC Planners decided the smartest way to prepare for the games is to use plans and procedures that are already used every day and enhanced them to handle an event the size and scope of the Olympics. Lessons learned from previous Olympics have been incorporated into plan, and as new information becomes available changes will be made. In essence, the agencies and jurisdictions that normally handle a specific type of event will continue to handle that event. Any additional resources then needed

by an agency to cope with the increased workload from the Olympics will be provided by UOPSC.

How many public safety workers are needed? 3500 law enforcement, 1000 fire / emergency medical, and over 3000 federal agents will work together to create a safe and secure Olympic environment.

What will the costs be? UOPSC estimates that the cost for providing the public safety enhancements necessary for the 2002 Winter Olympics will be approximately 25 million dollars. This money will come from revenue generated by ticket sales to Olympic events, from the Salt Lake Organizing Committee, and the federal government. Additionally, some federal agencies and private sector partners will bring valuable equipment, staff, and other assets in to assist in public safety functions.

Utah Communications Agency Network (UCAN)



Steve Proctor , Director

During 1993, an intergovernmental task force discovered that existing radio frequencies in the 150MHZ band in Utah were full and there was no room for further expansion. In addition, the Federal Communications Council (FCC) had implemented wholesale changes to the channel assignments in this band which requires all existing hand-held radios to be replaced during the next few years.

Another problem that was identified was the frequent occurrence of "channel loading" which means that radio channels shared by several groups of public safety users were subject to increasingly heavy radio traffic, making communications difficult. Often during peak hours, messages were unintelligible when multiple users attempted to broadcast

messages on shared radio channels simultaneously. This problem could not be solved by finding new radio channels because there were no channels available.

In 1997, the Utah Legislature passed House Bill 187 entitled "State and Local Public Safety 800 Megahertz Project" which established the Utah Communications Agency Network (UCAN). UCAN's mission statement summarizes its responsibilities:

UCAN is an independent state agency established to provide communications services and facilities on a regional or statewide basis for the benefit and use of local, state, and federal public safety agencies.

The federal, state, and local government public safety agencies which will use the communication system include law enforcement, fire, emergency medical, transportation, corrections, forestry, conservation and public works. Governor Leavitt provided the following direction regarding Utah's communication system:

- Develop one communications system which is operational within the same band
- The system should meet the needs of local, state, and federal users
- The system should be expandable locally and statewide
- The system should offer user autonomy and inter-operability
- The system should be provided at the lowest cost to the taxpayers and the user agencies

- The system should provide security to users
- The system should be maintained to a common standard
- The system should be managed by predictable central management with user input
- This course of action should be implemented in a planned, programmed manner

UCAN is addressing Utah's communication problems by building a multi-agency, two-way radio communication system to service all levels of state, county and local governments in support of public safety. UCAN's infrastructure is also being developed to support large scale event management such as the 2002 Winter Games by ensuring that all public safety entities have a common communications network. Contacts have been made with the 2002 Winter Games Salt Lake Organizing Committee (SLOC) to ensure that Olympic communications will take place in the 821-824 MHZ frequency bands to ensure cross-communications prior to and during the Winter Games.

The communications infrastructure is almost completed built and equipment installed as of December 2000, with the exception of a couple of sites delayed by weather (snow). The agencies which will use UCAN include law enforcement, fire, emergency medical, transportation, corrections, forestry, conservation and public works. Grant funds partially pay for the radio system and infrastructure (towers, repeaters, etc.) needed to create and support the 800 MHZ communications network in Utah.

Public Information Office



Sergeant Doug McCreve

The Public information office communicates the interests and the activities of the Department of Public safety. Most people in our community have little or no direct contact with law enforcement. A lot of what our citizens see and perceive is based on what

they see and hear through the media. The PIO plays a vital roll in making sure the public is informed through television, radio, print and the Internet.

Each day the PIO works closely with media outlets to insure the citizens of our state get the information available about our Department.

As Utah prepares to host the winter Olympic games in February of 2002, the Department of Public Safety will be preparing to host the world. Hosting the Olympic Games is an incredible responsibility.

Much of what the world sees will be shown and discussed through the mass media. Much preparation has been taking place to make sure we are prepared for the thousands of people who will visit Utah and the millions who will watch the games on televi-

sion. The Department of Public Safety has two PIO's assigned to the Utah Olympic Public Safety Command, Chris Kramer and Tammy Palmer. Chris and Tammy will be primarily responsible to deal directly with media related activities for the Olympics. The Comprehensive Emergency Management division of DPS also has a full time PIO as well, Paula Ernstrom. Paula works closely each day with our office of CEM and provides information and training on many different aspects of emergency preparedness. Together we work closely with many different people and different agencies to ensure good communication is provided for our citizens. Along with our commitment to serve the different communities in our state, we also work to enhance the professional lives of our employees within by providing information about what each division is accomplishing.